

Nutshell 🍷

Nutshell's Lead Gen Tool Kit

Learn how to use Nutshell's built-in features to boost your lead generation efforts and fill your pipeline

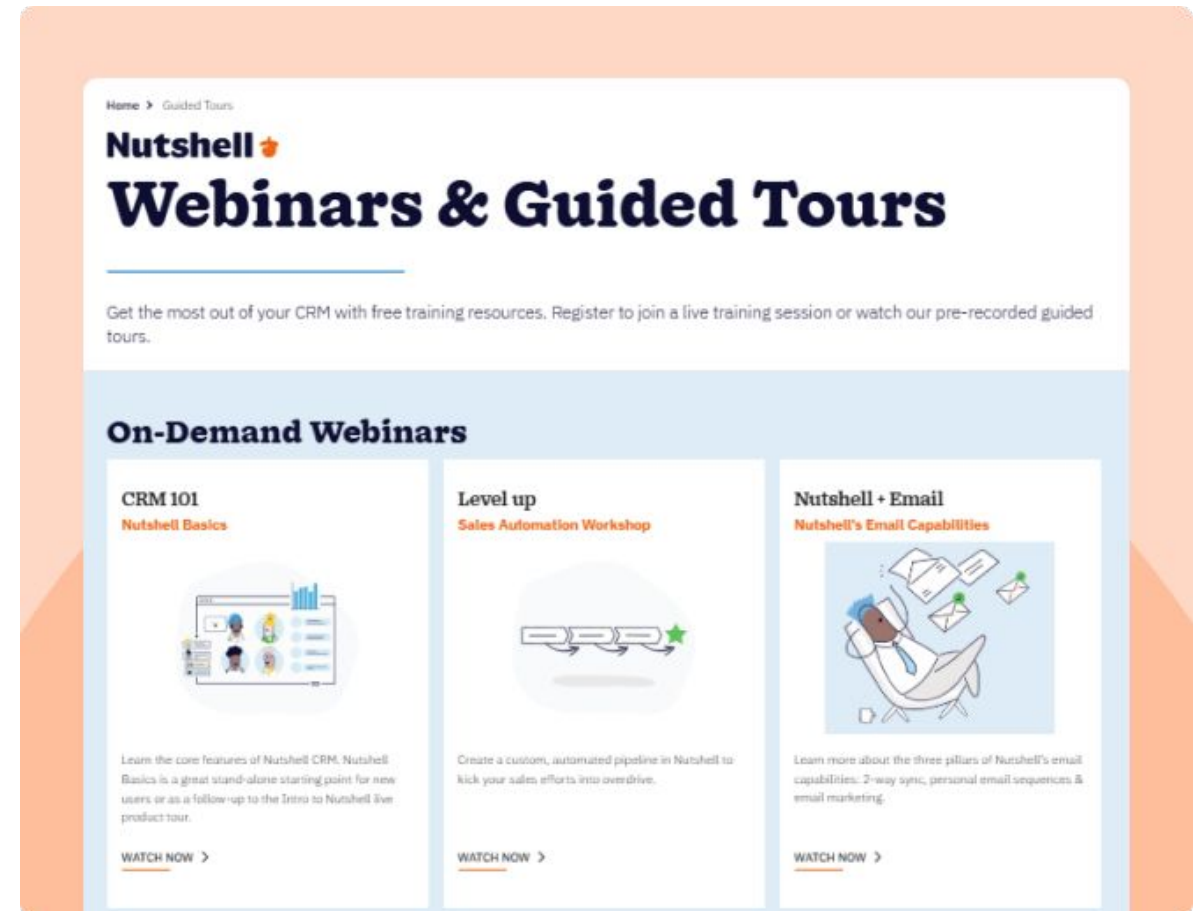
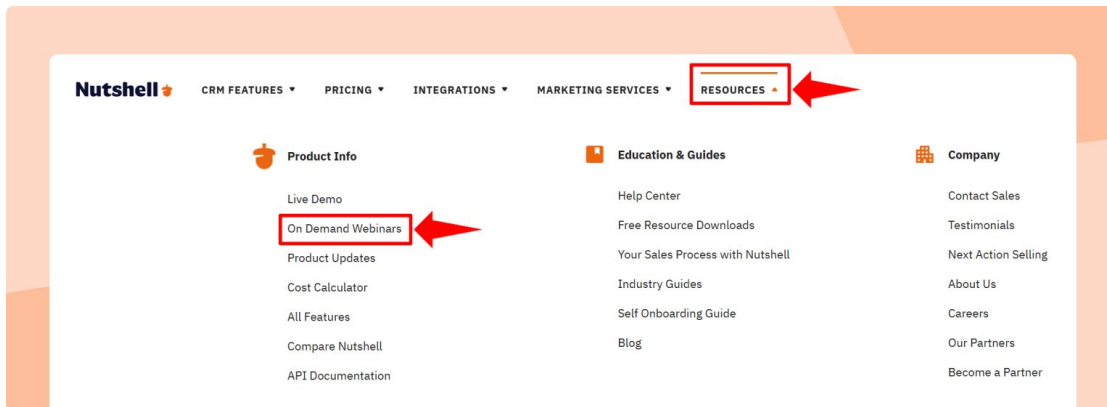


Will Gordon
Snr Director of
Marketing
at Nutshell

If You Don't Get The Recording

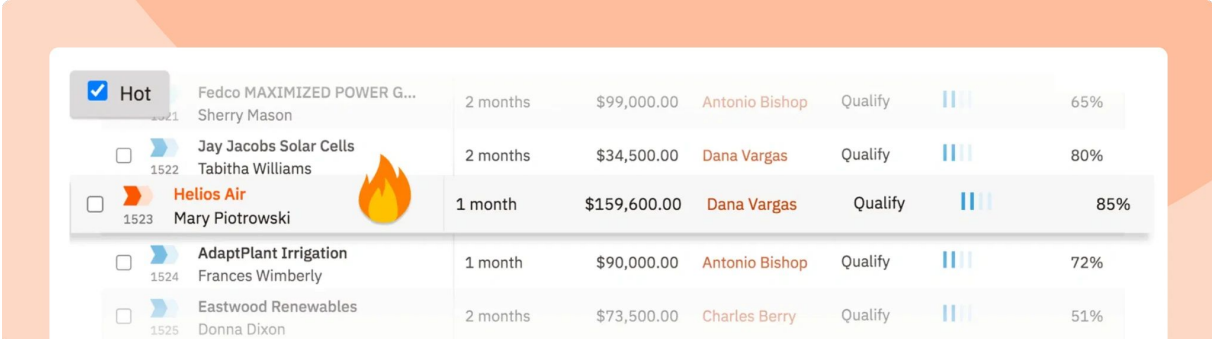
- Check your email **spam folder**
- Not there? Head to our [Webinars & Guided Tours page](#) to find this and all past webinars

**Note: You can also subscribe to the [Nutshell YouTube Channel](#) to ensure you get notified whenever we publish a new video.*



The Importance of Lead Generation

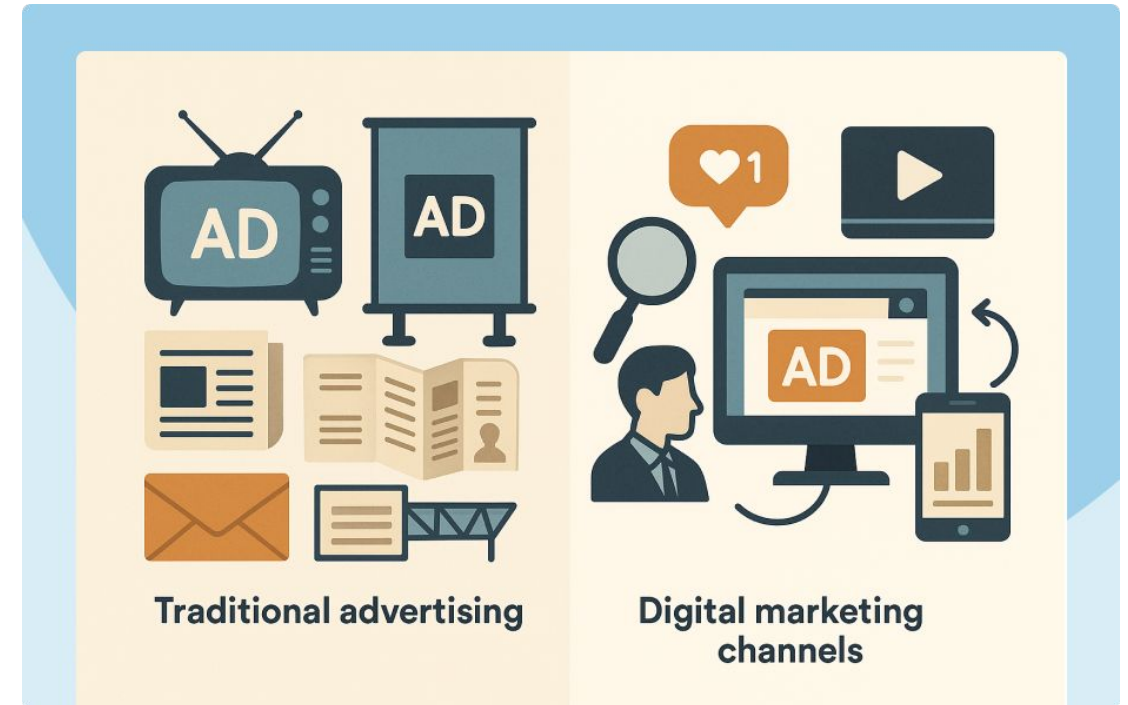
- Consistent lead generation is the lifeblood of **ANY** business
- Attracting and capturing new leads is essential for **growth & revenue**
- From inbound to outbound and relationship-based sales, lead generation helps you **keep your pipeline full**
- We're here to help you build your revenue-boosting **lead generation strategy**



<input checked="" type="checkbox"/>	Hot	Fedco MAXIMIZED POWER G... Sherry Mason	2 months	\$99,000.00	Antonio Bishop	Qualify	<div><div></div><div></div><div></div></div>	65%
<input type="checkbox"/>		Jay Jacobs Solar Cells Tabitha Williams	2 months	\$34,500.00	Dana Vargas	Qualify	<div><div></div><div></div><div></div></div>	80%
<input type="checkbox"/>		Helios Air Mary Piotrowski	1 month	\$159,600.00	Dana Vargas	Qualify	<div><div></div><div></div><div></div></div>	85%
<input type="checkbox"/>		AdaptPlant Irrigation Frances Wimberly	1 month	\$90,000.00	Antonio Bishop	Qualify	<div><div></div><div></div><div></div></div>	72%
<input type="checkbox"/>		Eastwood Renewables Donna Dixon	2 months	\$73,500.00	Charles Berry	Qualify	<div><div></div><div></div><div></div></div>	51%

What We're Not Talking About Today

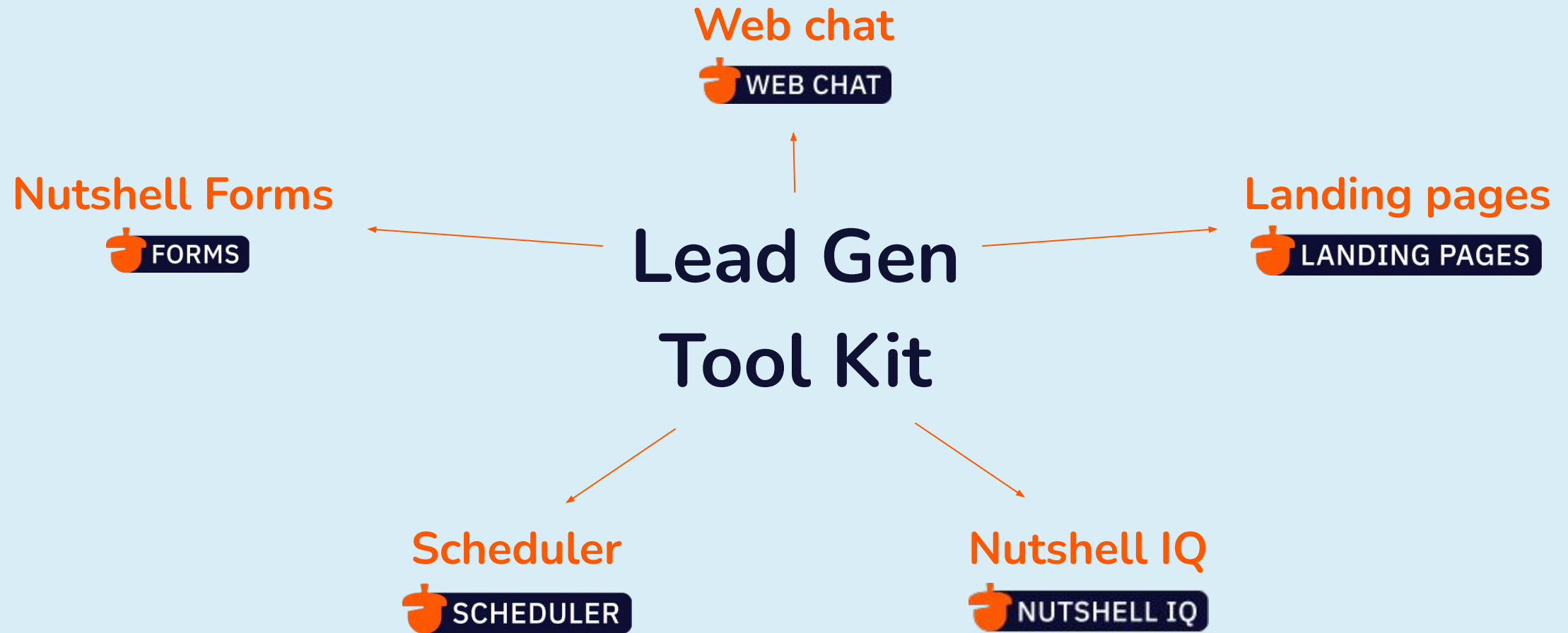
- **Lead generating marketing initiatives:**
 - Traditional advertising:
 - TV ads, Newspaper ads, Billboards, Mailers, Trade shows, and more
 - Digital marketing channels:
 - SEO, PPC, Social media, Connected TV, Omni-SEO, and more



Our Digital Marketing Partner: WebFX

- Need help with your **lead gen marketing initiatives?**
- Let WebFX create a **custom digital marketing strategy** based on your business goals and industry
- **#1-rated digital marketing agency** with almost **30 years** of proven results!
- We'll send you a link to **find out more & book a consultation** (free for Nutshell customers)





Nutshell's Lead Generation Tool Kit



Nutshell Forms: Capture leads directly from your website.



Nutshell Web chat: Engage with website visitors in real-time.



Nutshell Landing pages: Create targeted pages for your campaigns.



Nutshell Scheduler: Simplify the process of booking meetings.



Nutshell IQ: Use AI to identify and prioritize your best leads.

Q&A

Please ask your questions in the chat throughout the presentation and we'll answer what we can!

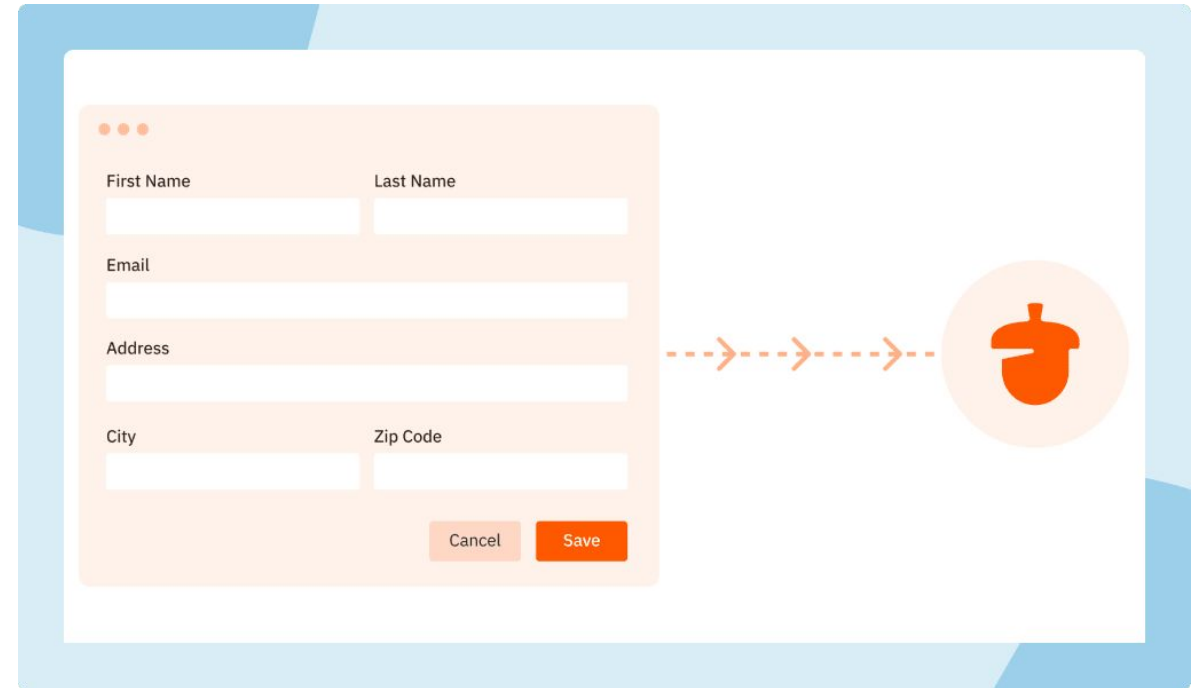
Nutshell Forms



What is Nutshell Forms?

- Create **customizable web forms** and add them to your website
- Easily **capture prospect info** straight from your web page
- **Automatically add prospect data** to Nutshell
- **Seamlessly integrate** your website with your sales process
- Nutshell Forms is available to **ALL Nutshell customers**

**Available on our Marketing Foundation plan, included with any Nutshell Sales plan*

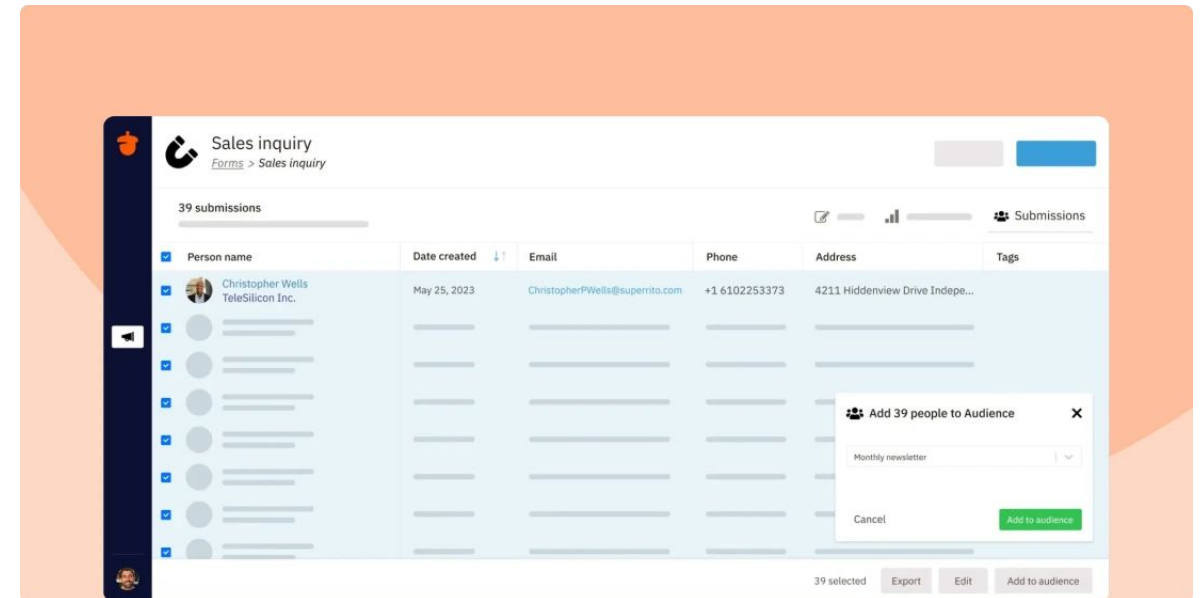


Getting Started With Nutshell Forms



Nutshell Forms Use Cases

- Contact Us forms:
 - **E.G.:** Landscaping company gathering info from homeowners requesting quotes
- Request a Demo/Quote forms:
 - **E.G.:** Software company capturing interested leads from its product page
- Event Registration forms:
 - **E.G:** Marketing agency gathering weekly webinar attendee registrations
- Forms to capture info on-the-go:
 - **E.G.:** Tradeshow / field marketing / outside sales - Teams can capture lead data using Nutshell Forms on their mobile devices



Nutshell Forms Use Cases

- **Resource Downloads/Lead Magnets - Guides, PDFs, etc. automatically delivered via:**
 - Pipeline automation & personal email sequences
 - Tags & Email marketing drip campaigns

Resource Download Sequence
Created by Charles Berry

Your version

1 Your Sales Process Worksheet Download is Here!
Hi (firstName), Thank you for... 1

3 business days later, if no reply

2 Re: Your Sales Process Worksheet...
Hi (firstName), Did you see t... 0

3 business days later, if no reply

2 Re: Your Sales Process Worksheet...
Hi (firstName), It sounds lik... 0

Add follow-up email

If you create a Nutshell signature, it will be added here when you send an email. [Create signature](#)

Cancel Template group: Sales Shared with everyone Save

Download the templates

By downloading this resource, you'll unlock free access to all our exclusive gated resources!

* Indicates a required field.

Full name *

First and last name

Email *

Work email

Downloading this resource will subscribe you to future email messages from Nutshell. Nutshell will never share your email address with third parties.

START DOWNLOAD

Edit create rule

Cancel Save

Add a rule that will automatically create a person, company, or lead in Nutshell when this form is submitted.

When this form is submitted...
Create a person

Find and update existing people based on...
Email address

When this person is created...

☒ Add a tag

Downloaded dotcom resource

+ Add another tag

☒ Add to an audience

Sell to Win

+ Add another audience

Add trigger

Cancel Save

Set up a start trigger that will automatically begin sending this drip sequence.

When should this drip sequence begin?

☐ Tag is added to a person

☒ Tag is added to a person
Select a tag

☐ Lead is created
Select a pipeline

☐ Lead stage is entered
Select a pipeline stage

☐ Lead is closed
Select a closed status

☐ Person is added to an audience
Select an audience

Resource Download Pipeline

Back to pipelines

Last updated 2 hours ago by Charles Berry

Open leads Follow-through

Resource Download PES Assignment & Qualification... Lead Engagement

> User assignments Control how leads are assigned to users or teams

> Stage goals Automatically move leads to the next stage after these goals are met

> Tasks Create tasks for your team to meet each stage's goal

> Drip sequences Send a Nutshell Campaigns drip sequence when a lead enters a stage

> Text automations Send a text message when a lead enters a stage

> Personal email sequences Send a personal email template from the lead owner when a lead enters a stage

Start sending: Resource Download Sequence

If no reply, stop when the lead exits Send Proposal

30 minutes after the lead enters Resource Download PES

Send from Charles Berry

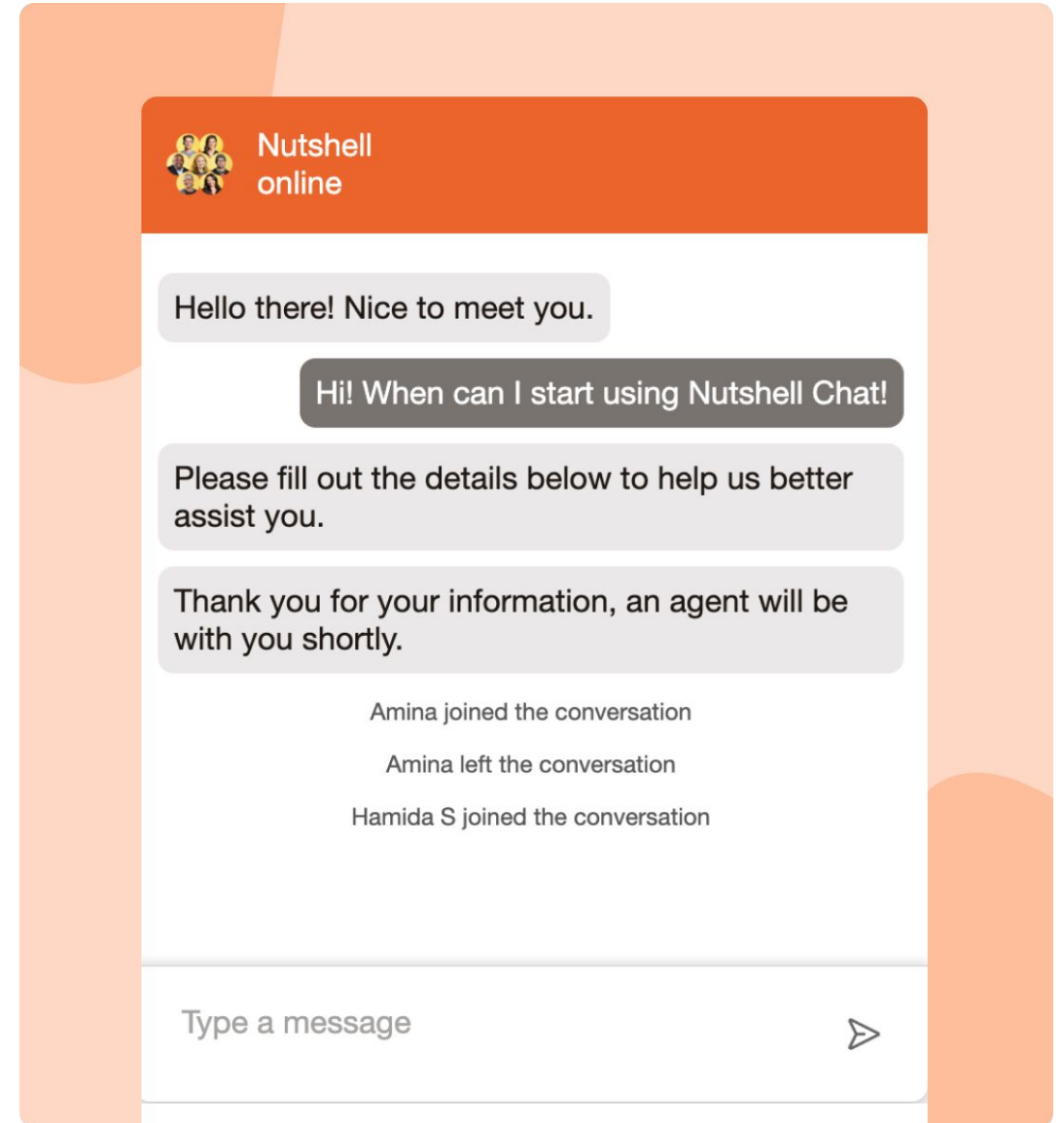
Nutshell Web Chat



What is Nutshell Web Chat?

- Build a custom web chat widget to **engage with website visitors** in real time.
- Instantly **answer questions, provide information, & guide prospects** through your sales process.
- Leverage faster prospect engagement to **increase conversion rates**
- You'll need to have **Nutshell Analytics** installed to start using Web chat
- Web chat is included for **ALL Nutshell customers**

**Available on our Engagement Foundation plan, included with any Nutshell Sales plan*

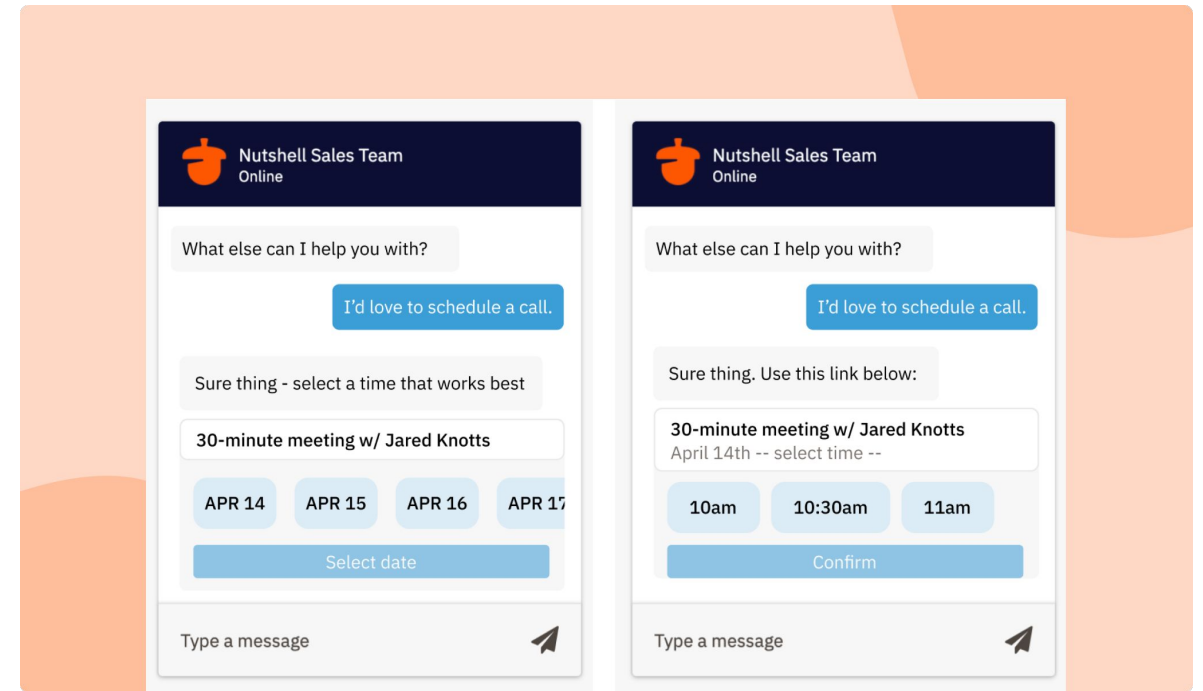


Getting Started With Nutshell Web Chat



Nutshell Web Chat Use Cases

- Answer pre-sales questions:
 - **E.G.:** Ecommerce store answering product, shipping, return, and purchase process questions
- Provide customer support:
 - **E.G.:** Offer quick assistance online to encourage sales & identify upsell opportunities
- Schedule appointments:
 - **E.G.:** Add a Scheduler event to take visitors from lead to demo/meeting, etc. **(Coming this Spring)*



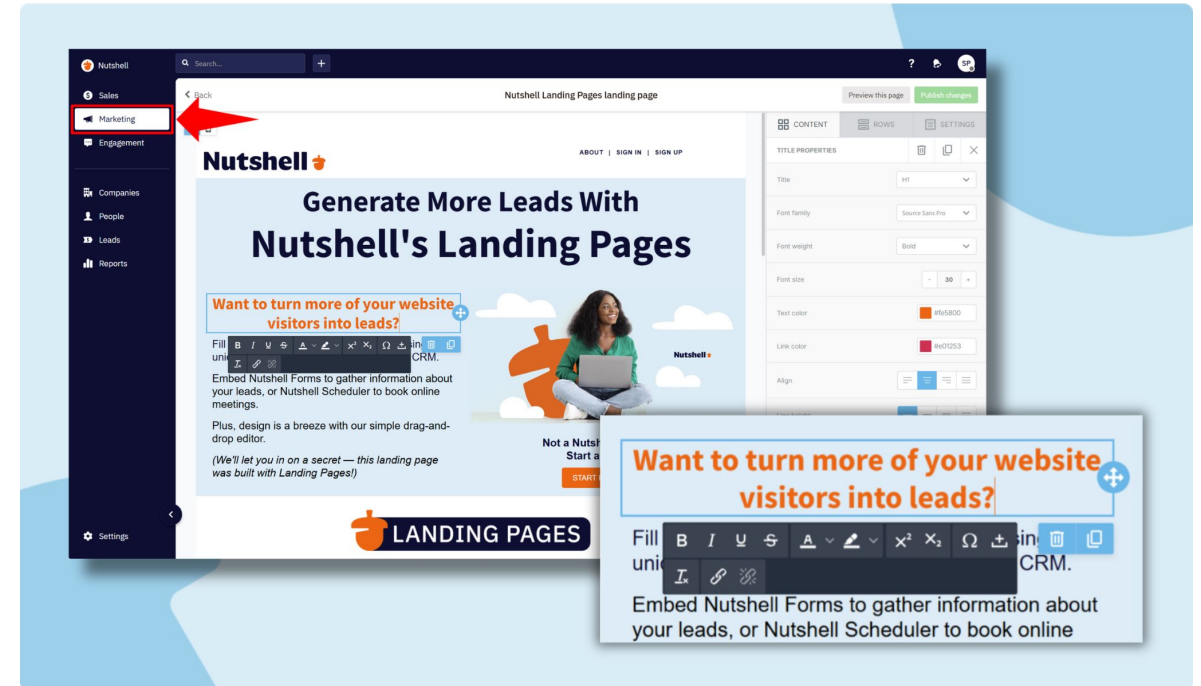
Nutshell Landing Pages



What is Nutshell Landing Pages?

- Create **focused web pages** to meet specific marketing campaign goals
- Ensure a **targeted, streamlined experience** to encourage a desired action:
 - **EG:** Signing up for a newsletter, downloading a resource, requesting a demo, etc.
- Nutshell Landing pages is available to **ALL Nutshell customers**

**Available on our Marketing Foundation plan (with Nutshell logo), included with any Nutshell Sales plan*

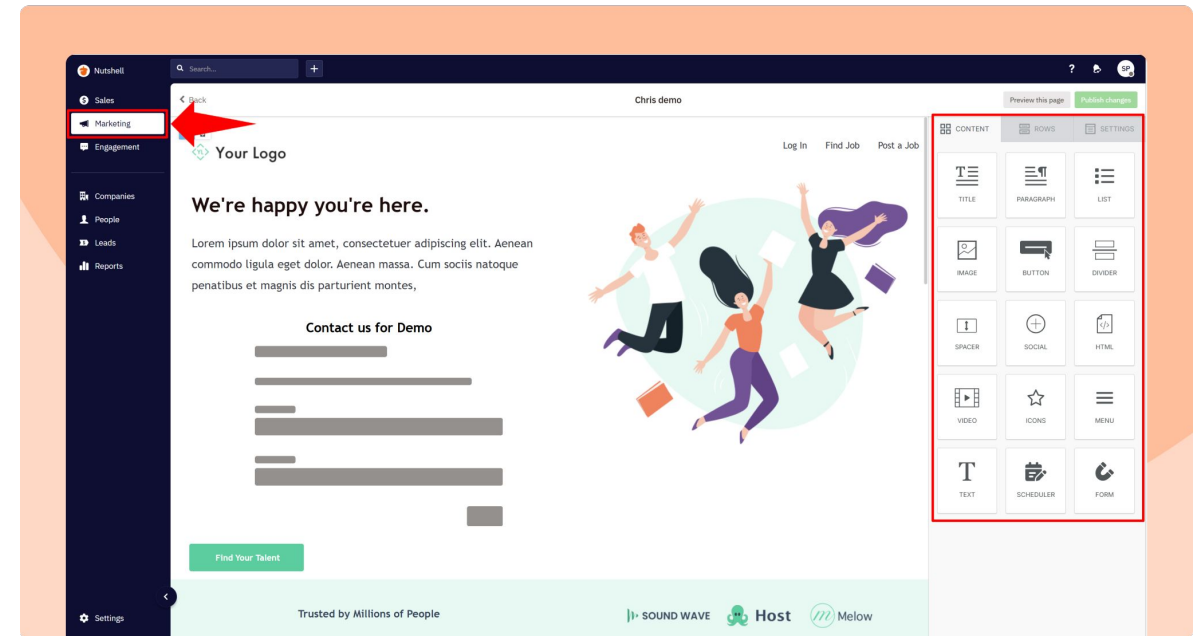


Getting Started With Nutshell Landing Pages



Nutshell Landing Pages Use Cases

- Dedicated campaign pages:
 - **E.G.:** Clothing retailer creates Summer Collection landing page offering a discount for new subscribers
- Ebook/resource download pages:
 - **E.G.:** Financial services firm creates Free Retirement Planning Guide landing page to capture leads
- Webinar/event registration pages
 - **E.G.:** Marketing agency creates Upcoming Webinar promotion landing page to build its email list
- Internal company information sharing
 - **E.G.:** Share crucial info internally with branded, clear, and engaging landing pages

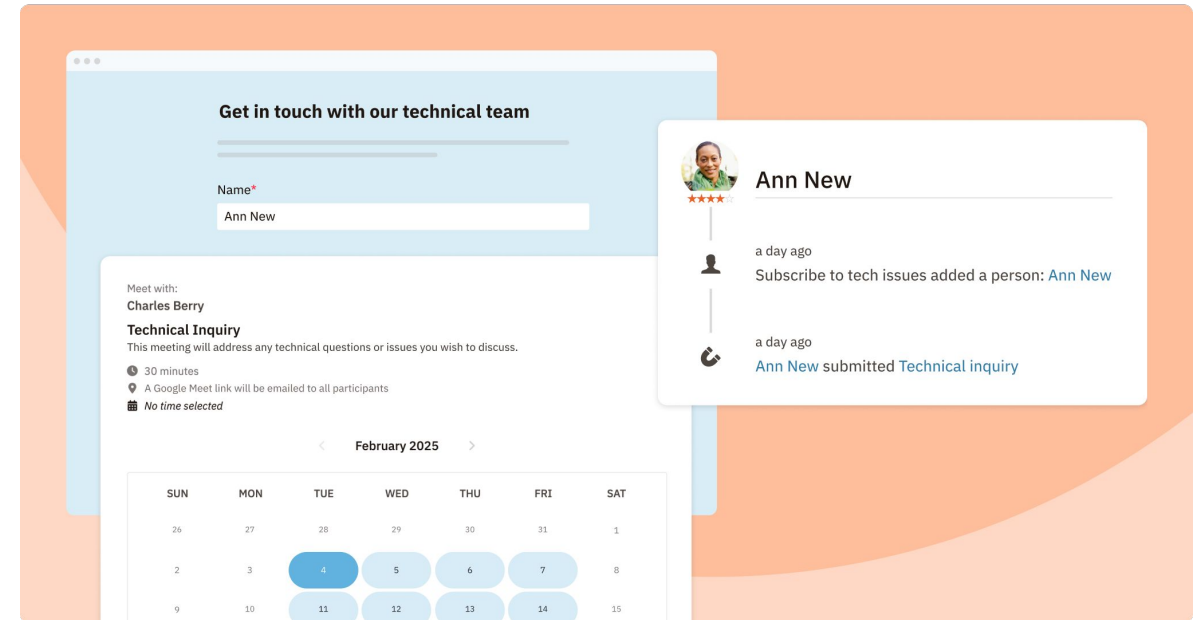


Nutshell Scheduler



What is Nutshell Scheduler?

- Allow prospects & customers to **easily book appointments** based on your availability
- Improve prospect & customer experiences with this **effortless, time-saving tool**
- Your **self-service scheduling tool** that integrates seamlessly with Nutshell
- Nutshell Scheduler is available on our **Sales Pro, Sales Business, and Sales Enterprise** plans



Getting Started With Nutshell Scheduler



Nutshell Scheduler Use Cases

- Schedule demo calls:
 - **E.G.:** Software company adds a Scheduler link to sales emails, letting prospects quickly book a demo
 - Use round-robin assignment to maximize bookable hours
- Book support/maintenance appointments:
 - **E.G.:** Hardware manufacturer allows customers to book support calls with Scheduler
 - **E.G.:** HVAC technician shares Scheduler link so customer can pick a convenient maintenance appointment time
- Set up consultation calls:
 - **E.G.:** Business consultant lets prospects book an initial consultation to discuss needs

The screenshot displays the Nutshell Scheduler interface. At the top, a header for Will Gordon, M.A., Sr. Director of Marketing, includes his profile picture, email (wgordon@nutshell.com), and a 'Schedule a meeting with me!' button. A red arrow points to this button. To the right of the header are three award badges: 'Leader 2025', 'High Performer', and 'Leader'. Below the header is the Nutshell logo and website URL (www.nutshell.com), along with social media icons for WebFX, SEO.com, and TeamAI. A link to 'See what sets Nutshell apart from other CRMs. Learn more.' is also present.

The main booking section is titled 'Meet with: Will Gordon' and '15 Minute Touch Base'. It includes a brief description of the meeting and a list of details: '15 minutes', 'A Zoom link will be emailed to all participants', and 'No time selected'. A calendar for May 2025 is shown, with the 7th of May highlighted. To the right of the calendar is a 'Choose a time' section for South Africa Standard Time (5:47 PM), listing available time slots from 5:00 PM to 7:30 PM. A 'Next' button is located at the bottom right of the booking section.

Nutshell IQ



What is Nutshell IQ?

- Nutshell IQ is our suite of **AI-powered features** designed to help you work smarter, not harder
- Identify & prioritize **your best leads**
- Uncover **opportunities & insights** within your CRM data
- **Improve sales effectiveness** by focusing on leads most likely to convert
- **Nutshell IQ is an add-on:** Starting at \$37/month
- Get lead data into Nutshell **with 1 click** - no integration required



Getting Started With Nutshell IQ



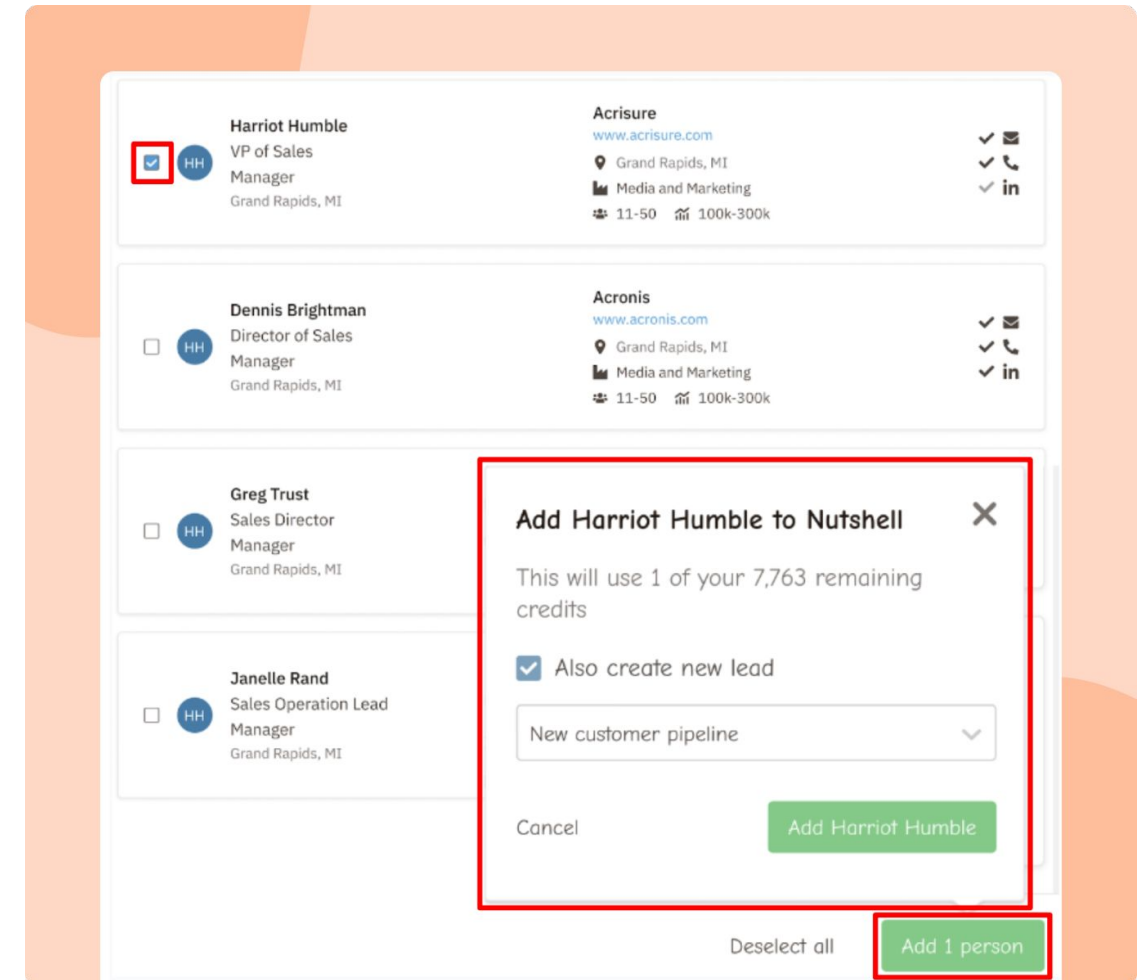
Nutshell IQ - ProspectorIQ

ProspectorIQ lets you discover new leads the fit your ICP

- Search a database of **over 200 million contacts** for people who match your ideal customer profile
- Add prospects to Nutshell in just a few clicks & **start reaching out immediately**
- Save filtered lists to save time on your next search

ProspectorIQ Use Cases

- **E.G.:** Commercial water treatment company can use ProspectorIQ's filters to find prospects at manufacturing companies with "maintenance" in their titles
- Cold outreach immediately or Add to a marketing audience to warm them up.



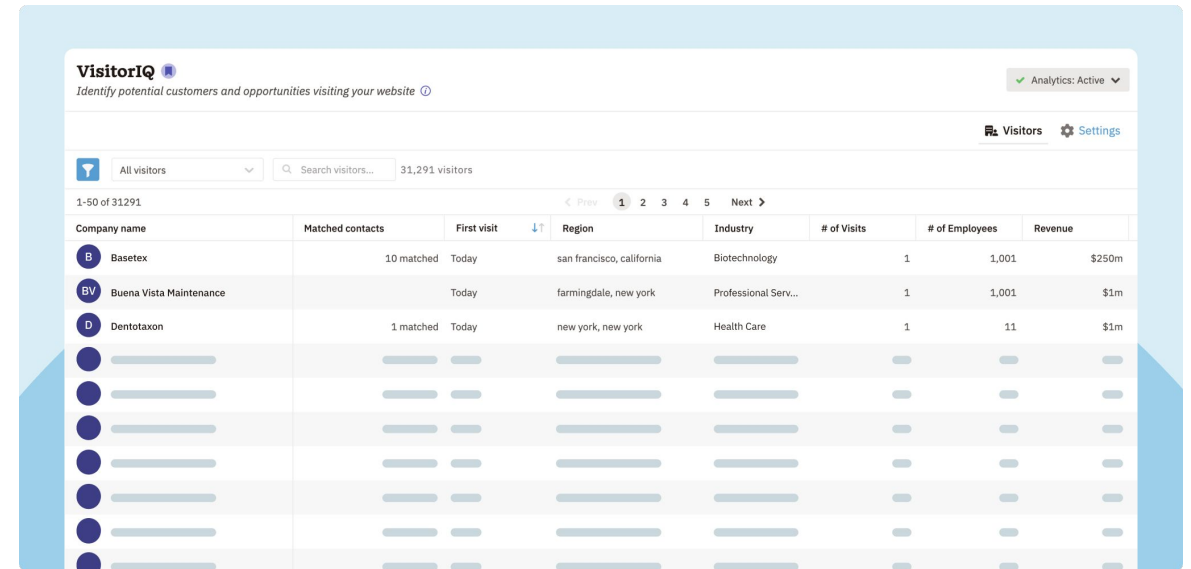
Nutshell IQ - VisitorIQ

VisitorIQ helps you find people who visited your website but didn't contact you

- Pinpoint people who show interest in your products/services
- Add their data to Nutshell as a contact, pipeline lead, or marketing audience in just a few clicks
- Monitor existing customers visiting pages that may indicate in switching to a competitor, & take action to prevent customer churn

VisitorIQ Use Cases

- **E.G.:** Realtor notices a homebuilding company visited their site, possibly to find an agent for their new builds, and adds them as a lead for nurturing
- **E.G.:** Customer success manager notices valued customer viewed their pricing page for a possible competitor price comparison & contacted them to save a potential churn



The screenshot displays the VisitorIQ dashboard. At the top, it says 'VisitorIQ' and 'Identify potential customers and opportunities visiting your website'. There's a toggle for 'Analytics: Active'. Below this, there's a search bar with 'All visitors' selected and a search icon. The search results show '31,291 visitors'. A pagination bar shows '1-50 of 31291' and navigation arrows. The main table has columns: 'Company name', 'Matched contacts', 'First visit', 'Region', 'Industry', '# of Visits', '# of Employees', and 'Revenue'. The first three rows are visible: 'Basetex' (10 matched, Today, san francisco, california, Biotechnology, 1 visit, 1,001 employees, \$250m), 'Buena Vista Maintenance' (Today, farmingdale, new york, Professional Serv..., 1 visit, 1,001 employees, \$1m), and 'Dentotaxon' (1 matched, Today, new york, new york, Health Care, 1 visit, 11 employees, \$1m). The remaining rows are blurred.

Company name	Matched contacts	First visit	Region	Industry	# of Visits	# of Employees	Revenue
Basetex	10 matched	Today	san francisco, california	Biotechnology	1	1,001	\$250m
Buena Vista Maintenance		Today	farmingdale, new york	Professional Serv...	1	1,001	\$1m
Dentotaxon	1 matched	Today	new york, new york	Health Care	1	11	\$1m

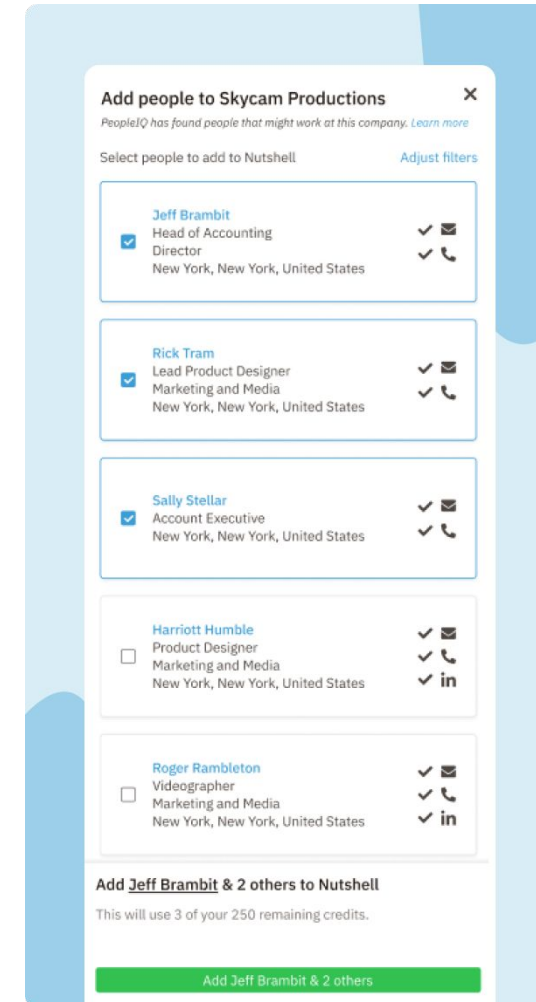
Nutshell IQ - PeopleIQ

PeopleIQ reveals new contacts at companies already in your CRM

- Find & add contact info for other employees at companies you're working with to maximize your prospects

PeopleIQ Use Cases

- **E.G.:** Find the next best person for management approval to keep the sale moving forward
- **E.G.:** Pinpoint an alternative contact to try and meet your quota deadline when your point of contact is out on leave
- **E.G.:** Determine who has replaced your point of contact if they leave the company to keep the relationship going



Bonus Lead Generation Tools

Once you have the lead...



EMAIL MARKETING

To nurture, engage, guide, and inform throughout the sales cycle and beyond.

Examples

- Welcome drip sequences
- Monthly newsletters
- Promo broadcasts



SMS MARKETING

To nurture, engage, guide, and inform.

Examples

- Welcome drip sequences
- Promo broadcasts
- Event announcements



SMS

To engage and communicate with your leads and customers.

Examples

- 1:1 SMS message conversations
- Automated SMS follow-ups

Discover the Power of Nutshell's Lead Gen Tool Kit



Nutshell Forms · Capture leads directly from your website.

[Learn more about Nutshell Forms](#)



Nutshell Web chat · Engage with website visitors in real-time.

[Learn more about Nutshell Web chat](#)



Nutshell Landing pages · Create targeted pages for your campaigns.

[Learn more about Nutshell Landing pages](#)



Nutshell Scheduler · Simplify the process of booking meetings.

[Learn more about Nutshell Scheduler](#)



Nutshell IQ · Use AI to identify and prioritize your best leads.

[Learn more about Nutshell IQ](#)

Visit our [comprehensive help center](#) to find more resources or [contact our support team](#) directly for further assistance.

With Nutshell's integrated lead gen tool kit, your team has everything they need to attract, engage, and convert more prospects.

Q&A

Recent Releases:

- **Enterprise SSO / Directory Sync:** Streamline user credential management with Single Sign-On capabilities
- **AI email reply starters:** Use smart email reply starters to streamline email creation and staying in touch with your contacts. *Available in early access.*
- **Scheduler Conflict Calendars:** Add additional calendars (personal/work) for Scheduler to check for availability.
- **Outlook extension updates:** Send emails using your Nutshell templates right from Outlook, track opens and clicks, create new contacts and tasks, and much more.
- **Product Importer:** Import or update all of your products and services at once with the product importer
- **Meta integration in Nutshell Engagement:** Chat with customers/leads on Facebook Messenger/Instagram DMs directly from Nutshell

Keep up to date with all of our Product Updates ([here](#)) or subscribe to our [Shipping News newsletter](#).

Upcoming releases:

- **AI Agents:** Use Nutshell's Agents to help you complete tasks like building a sales process or researching a lead.
- **Scheduler Managed Events:** Admin users can create Scheduler events and push them live for all Nutshell users.
- **Google Meets + AI:** Automatically transcribe, summarize and log Google Meet calls.
- **WhatsApp Integration:** Receive and reply to WhatsApp messages right from Nutshell.
- **And more!**

Keep up to date with all of our Product Updates ([here](#)) or subscribe to our [Shipping News newsletter](#).

Thanks for joining us today!

Join our monthly support-led webcast

Join us on the 4th Wednesday of every month at Noon eastern for our recurring webcast where we go over how to set up, use, and get more out of the Nutshell essentials.

It's also a great opportunity to be able to ask a question and be **shown** an answer.

You can register at: <https://www.nutshell.com/guided-tours/nutshell-best-practices>

Our next Nutshell Best Practices webcast will be on **May 28th, 2025** at **12:00 PM EST**.